



# MEDICAID MEMO

Last Updated: 03/09/2022

## Rate Changes for Home Health Providers - Effective July 1, 2009

The purpose of this memo is to inform you of changes in the payment rates for home health services, effective for dates of service on or after July 1, 2009. As directed in the 2009 Appropriation Act Item 306.III, home health rates will be reduced, effective July 1, 2009. The inflation adjustment applied, effective January 1, 2009, will be reduced by 50 percent. The next inflation adjustment will be effective July 1, 2010. Future annual inflation adjustments will be applied on July 1 of each year.

The following rates will be implemented for dates of service on or after July 1, 2009:

PEER GROUP Revenue Code	SKILLED NURSING			PHYSICAL THERAPY	
	ASSESSMENT	FOLLOW-UP	COMPREHENSIVE	ASSESSMENT	FOLLOW-UP
	Per Visit			Per Visit	
	0550	0551	0559	0424	0421
NOVA	\$147.82	\$132.82	\$265.63	\$128.96	\$113.96
ROS	\$115.58	\$100.58	\$201.16	\$135.33	\$120.33
VDOH	\$150.65	\$135.65	\$271.30	\$141.75	\$126.75

PEER GROUP Revenue Code	OCCUPATIONAL THERAPY		SPEECH THERAPY		HOME
	ASSESSMENT	FOLLOW-UP	ASSESSMENT	FOLLOW-UP	HEALTH AIDE
	Per Visit		Per Visit		Per Visit
	0434	0431	0444	0441	0571
NOVA	\$126.47	\$111.47	\$137.06	\$122.06	\$88.79
ROS	\$129.10	\$114.10	\$122.34	\$107.34	\$57.77
VDOH	\$145.60	\$130.60	\$152.48	\$137.48	\$76.98

NOVA= Northern Virginia

ROS=Rest of State

VDOH= Virginia Department of Health



## **REQUESTS FOR DUPLICATE REMITTANCE ADVICES**

In an effort to reduce operating expenditures, requests for duplicate provider remittance advices will no longer be printed and mailed free of charge. Duplicate remittance advices will be processed and sent via secure email. A processing fee for generating duplicate paper remittance advices will be applied to paper requests, effective July 1, 2009.

## **ELIGIBILITY VENDORS**

DMAS has contracts with the following eligibility verification vendors offering internet real-time, batch and/or integrated platforms. Eligibility details such as eligibility status, third party liability, and service limits for many service types and procedures are available. For more information on the services that are offered contact the vendors:

Passport Health  
Communications, Inc.  
[www.passporthealth.com](http://www.passporthealth.com)  
[sales@passporthealth.com](mailto:sales@passporthealth.com)

Telephone #: (888) 661-5657

SIEMENS Medical Solutions -  
Health Services Foundation  
Enterprise Systems/HDX  
[www.hdx.com](http://www.hdx.com)

Telephone #:  
(610) 219-2322  
Emdeon

[www.emdeon.com](http://www.emdeon.com) Telephone  
#: (877)  
363-3666



## **ELIGIBILITY AND CLAIMS STATUS INFORMATION**

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

Providers must check the recipient's eligibility via the web-based system or MediCall to verify enrollment in Plan First. The system will have a prompt stating the enrollee has "family planning coverage only". There is not an identifier on the Medicaid card to alert the provider of Plan First enrollment.

## **"HELPLINE"**

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The "HELPLINE" numbers are:

1-804-786-6273	Richmond area
and out-of-state long distance	
1-800-552-8627	All other
areas (in-state, toll-free long distance)	

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid provider identification number available when you call.

## **COPIES OF MANUALS**

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at [www.dmas.virginia.gov](http://www.dmas.virginia.gov). Refer to the "DMAS Content Menu" column on the left-hand side of the DMAS web page for the "Provider Services" link, which takes you to the "Manuals, Memos and Communications" link. This link opens up a page that contains all of the various communications to providers, including Provider Manuals and Medicaid Memoranda. The Internet is the most efficient means to receive and review current



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provider information. If

you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

## **PROVIDER E-NEWSLETTER SIGN-UP**

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics will include changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at [www.dmas.virginia.gov/pr-enewsletter.asp](http://www.dmas.virginia.gov/pr-enewsletter.asp).

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.